BeVera

COURSE OUTLINE

Cultural Competencies vs. Cultural Proficiency

Course Description

This training course will focus on knowledge and skills that allow an individual to value diversity, improve awareness of cultural norms, and properly respond to cultural differences. The training will address cultural competency, cultural proficiency, and cultural humility with the goal of providing practical knowledge and insight to the participants. This training also provides the participants with the fundamental tools that will enable them to interact with diverse cultures to effectively perform their job responsibilities. The training addresses the (5) five building blocks of cultural competence: open attitude, self-awareness, awareness of others, cultural knowledge, and cultural skills.

Objectives:

- Define cultural competencies vs. cultural proficiency.
- Understand the five building blocks of cultural competence.
- Develop self-awareness about beliefs, stereotypes, and communication styles.
- Engage in self-observations and observations of others that will assist in deeper cultural understanding.
- Describe the difference between workplace politics and diplomacy.
- Create a practical plan for becoming a more effective communicator.

For scheduling and/or assistance call us at: 678.432.0218

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